

DIXIE-NET COMMUNICATIONS LIFELINE TERMS AND CONDITIONS

Lifeline is a federal benefit that makes monthly telephone service more affordable for eligible households. Your household may receive Lifeline on one wireless OR wireline home phone. Your household may not receive the Lifeline benefit from more than one telephone company. For the purpose of Lifeline, a household is an individual or any group of individuals who live together at the same address and share income or expenses. You may not transfer your Lifeline discount to another person, even if he or she is eligible. You may lose your Lifeline benefit and may be prosecuted by the United States government if you violate the one-per-household rule or otherwise make false statements to receive Lifeline.

Lifeline service provides a flat rate federal discount of \$15.25 on monthly qualified residential telephone service. This is shown as a reduction of \$6.00 towards the Network Access Line Charge and \$9.25 off your monthly rate for local exchange telephone service.

You may qualify for the Lifeline Program if you participate in one of the following programs:

- Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps)
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- Low Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- National School Lunch Program's Free Lunch Initiative

Or if your household income is at or below 135% of the Federal Poverty Guidelines:

| Household Size | Total Income | Household Size | Total Income |
|---|--------------|----------------|--------------|
| 1 | \$15,512 | 3 | \$26,366 |
| 2 | \$20,939 | 4 | \$31,793 |
| Add \$5,427 for each additional person | | | |

Number of minutes-of-use provided as part of Lifeline Plan:

Dixie-Net's Voice Lifeline plan includes unlimited local minutes-of-use within the toll-free calling area.

Additional charges for toll calls:

Dixie-Net's Voice Lifeline plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending which interexchange carrier the Voice Lifeline customer selects. If the Voice Lifeline customer does not presubscribe to an Interexchange carrier, all toll calls will be directed to enter a toll code when making such calls.

Rates for each Lifeline plan:

Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by Dixie-Net. Posted rates do not include any taxes or surcharges.